

# SMART HUB ALARM INFORMATION SHEET

Each Smart Hub is supplied with a personal pendant that can be worn on the wrist or around the neck, allowing the user to activate the alarm call from anywhere in their home, without having to struggle to reach a phone. When the Smart Hub is activated in an emergency it puts you in contact with a 24/7 monitoring centre and trained care consultants.

## HOW DOES IT WORK?

The Smart Hub alarm is the newest and most advanced medical alarm with digital technology. With IP remote programming via the Device Management Platform (DMP), the Smart Hub continuously monitors connectivity and is capable of providing diagnostic information and receiving regular feature updates.

Incorporating GSM technology and working on the 3G mobile network, the Smart Hub functions independently of landline infrastructure and boasts over 40 hours of back-up battery life, ensuring user safety in the event of a power outage.

Each Smart Hub is supplied with a personal pendant that can be worn on the wrist or around the neck, allowing the user to activate an alarm call from anywhere in

the home, without having to struggle to reach a phone. Alternatively, the alarm can be activated by the red help button on the Smart Hub.

When the Smart Hub is activated in an emergency, it contacts the 24/7 monitoring centre, putting the user in contact with a trained care consultant who will aid the user by assessing the situation and determining what action needs to be taken such as a family member or friend contacted or emergency service to be called. With advance bi-directional capabilities, the new pendant confirms alarm activation for the wearer via a green light, offering added reassurance.



## WHO IS IT FOR?

The Smart Hub alarm is designed to assist people to maintain their independence in the home. The high degree of flexibility offered by the alarm means a wide variety of users can benefit from the state of the art technology, including:

- Seniors who may be living with a disability
- Individuals who have been discharged from hospital and require additional support
- Those with long-term conditions

## SERVICE SUPPORT FEATURES AND STANDARDS:

- Water-resistant pendant IP67- the pendant is water-resistant to a maximum of 1 metre for up to 30 metres.
- Radio Range
- Internal = 50m (typical)
- External Line of Sight = up to 300m
- Battery - 2000mAh capacity (continually internally charged)
- Battery capacity - 40 hours of stand-by operation (minimum expected at date of purchase and when fully charged)
- Pendant battery - 3V Lithium (changeable) with up to 5 years life
- IP remote programming and device management
- Digital IP technology
- Radio standards AS/NZS 4268:2012 + A1:2013
- Safety standards AS/NZS 60950-1:2011

